






JACKSON COUNTY BOARD OF COUNTY COMMISSIONERS

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PRESS RELEASE

FOR IMMEDIATE RELEASE

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Jackson County Utility Customers Under Boil Water Advisory Following Well Failure

Jackson County, FL – On Monday, August 26, 2024, Jackson County Utility customers, both residential and commercial, experienced a temporary water outage due to a well failure and the inability of storage tanks to fill (**Public Water System ID: 1324098**). Water pressure was restored Monday afternoon; however, out of an abundance of caution, all Jackson County Utility customers are now under a boil water advisory.

This advisory is issued as a precautionary measure when there is a potential risk of biological contamination in the water system, which can occur when water pressure drops during an outage. While there is no confirmed contamination at this time, it is essential to follow safety guidelines to protect your health. The boil water notice will remain in effect until laboratory tests confirm the water is safe for consumption.

Water samples were taken to the lab this morning, and results are expected in 24 hours. Jackson County Utilities will promptly update the public through our communication channels once the boil water notice is lifted.

In the meantime, we urge all residents and businesses affected by the advisory to follow the precautionary guidelines recommended by the CDC. For detailed information on how to safely manage water during a boil water advisory, please visit: [CDC Boil Water Advisory Guidelines](#).

We thank our community for their understanding and patience as we work to ensure the safety of our water supply.

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