



JACKSON COUNTY BOARD OF COUNTY COMMISSIONERS

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PRESS RELEASE

FOR IMMEDIATE RELEASE

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December 1, 2025

Jackson County Announces Transition to Waste Pro for Garbage Collection Services – Service Begins January 2, 2026

Jackson County, FL — Jackson County Board of County Commissioners is announcing a planned transition to Waste Pro of Florida, Inc. for garbage collection services throughout the unincorporated areas of Jackson County. The Board approved the contract with Waste Pro on October 28, 2025, following a competitive Request for Proposals (RFP 2425-12).

The County issued the RFP on April 8, 2025, to re-solicit garbage collection services currently provided by Waste Management through December 31, 2025. After careful evaluation by the County's Ranking Committee, Waste Pro was selected as the highest-ranked proposer, and the Board awarded the contract on July 22, 2025.

Waste Pro is now mobilizing resources and preparing to begin service by January 1, 2026, with regular solid waste collection beginning January 2, 2026. Importantly, collection days will remain the same for all affected residential customers.

Waste Pro will begin delivering new garbage carts the week of December 8, 2025. Residents are asked not to use their new cart until January 2, 2026, when Waste Pro officially begins service.

If a resident does not receive a cart by January 1, or needs to confirm that their account information has been transferred correctly, they should contact Waste Pro's local service office at (850) 993-2070.

The County appreciates the community's patience as services transition from the current provider to Waste Pro. This planned change will ensure continued high-quality solid waste services for our residents and businesses.

For more information, visit www.jacksoncountyfl.gov and www.wasteprousa.com/jackson-county/

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